



TENANTS' FORUM CALENDAR

2018

oaklee.ie



Abbey Village, Donegal



Maple Close, Cavan

MESSAGE FROM OUR TENANT INVOLVEMENT CHAMPION

In Oaklee Housing we welcome the opportunity to work in partnership with our tenants and recognise the importance of good tenant engagement. By working together we can be successful in developing meaningful engagement with our tenants, put tenants at the heart of service delivery and ultimately improve the service to you, our tenants.

This calendar is a joint approach by both staff and tenants. If you want to get involved with our Editorial Team, who assist to produce the calendar and our bi-annual quarterly tenant newsletters, please contact us on **01 400 2650** or email: **enquiries@oakleehousing.ie**

Finally, I want to thank our Editorial Team and staff who all contributed to the production of this colourful 2018 calendar.

Happy New Year.



Claire Darby
Tenant Involvement Champion



**Oaklee Housing
Tenants' Forum**



Reporting a Repair

You can report a repair by contacting our Services Centre on:
Call: **01 400 2650**. Email: repairs@oakleehousing.ie

Oaklee Housing Services Centre deals with all your property repair needs, from logging the repair through to following up with our contractors to ensure that the work is done in a timely fashion.

Oaklee Housing also operates an emergency repair helpline through Fold Telecare for tenants who have an emergency repair outside normal office hours. To access this service you can call the helpline on **01 400 2650**.

All repairs are categorised as emergency, urgent or routine; each with a time frame within which the repair will be completed.

Repair Inspections

To ensure that your repair is completed to the highest standard, we may have a skilled Property Services Officer contact you to inspect or assess your repair request.

JANUARY 2018

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
1 New Year's Day	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25 Burns Night (Scotland)	26	27	28
29	30	31				

REPORT A REPAIR

01 400 2650 or
repairs@oakleehousing.ie

GET IN TOUCH

Oaklee Housing
132 James's Street
Dublin D08 PK25
enquiries@oakleehousing.ie

T: 01 400 2650
oaklee.ie





oaklee
housing

**COMMUNITY
GRANTS**

Community Grants Scheme

The Oaklee Housing Community Grants Scheme is available to fund projects that involve tenants in their developments. We believe that by supporting communities and Residents' Groups, tenants will be capable of delivering creative solutions to community issues that enhance the place where they live, particularly when they work together.

Applications for projects can be made throughout the year and should include the following information:

- Details of the tenants' group
- Details of the proposed project to be funded
- Proposed costings for the project
- Evidence that all relevant tenants/communities have been consulted and invited to take part
- Details of how the group intends to monitor and evaluate the success of the project

All completed applications should be returned to:
Oaklee Housing, 132 James's Street, Dublin D08 PK25

FEBRUARY 2018

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
			1	2	3	4
5	6	7	8	9	10	11
12	13 Shrove Tuesday	14 Valentine's Day /Ash Wednesday	15	16 Chinese New Year	17	18
19	20	21	22	23	24	25
26	27	28				



GET IN TOUCH

Oaklee Housing
 132 James's Street
 Dublin D08 PK25
 enquiries@oakleehousing.ie

T: 01 400 2650
 oaklee.ie





Maggie Grant, Rochestown Avenue, Dun Laoghaire

In any home, it's the little things we often take for granted that can make all the difference. For Maggie Grant, the front door of her two-bedroom Oaklee Housing apartment represents her independence. Maggie, who moved into her Dun Laoghaire home in February, is a wheelchair user and had previously lived in residential care for 20 years. While it has taken time to adapt to the new surroundings and establish new social links, Maggie says the switch has been positive:

“I’m very happy, it’s taken a long time but I’m very pleased to have the apartment.”

MARCH 2018

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
			1 St. David's Day	2	3	4
5	6	7	8 No Smoking Day	9	10	11 Mother's Day
12	13	14	15	16	17 St. Patrick's Day	18
19 St. Patrick's Day Holiday	20	21	22	23	24	25 Clocks go forward
26	27	28	29	30 Good Friday	31	

**Leading
change and
doing things
differently**

GET IN TOUCH

Oaklee Housing
132 James's Street
Dublin D08 PK25
enquiries@oakleehousing.ie

T: 01 400 2650
oaklee.ie





Station Court, Wexford

Delivering New Homes

Building new homes remains at the forefront of our work. Our focus is on delivering high quality homes, better services and stronger inclusive communities.

You can keep up to date with our latest housing developments in Oaklee News our bi-annual tenants' newsletter.

APRIL 2018

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
						1 Easter Sunday/ April Fools' Day
2 Easter Monday	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23 St. George's Day (England)	24	25	26	27	28	29
30						

**KEEP YOUR
AREA TIDY!**

GET IN
TOUCH

Oaklee Housing
132 James's Street
Dublin D08 PK25
enquiries@oakleehousing.ie

T: 01 400 2650
oaklee.ie





Estate Walkabouts

Estate Walkabouts are an excellent way for tenants to participate in improving the areas where they live. During an Estate Walkabout tenants join staff to review and record the conditions of their neighbourhood. If you would like to participate in an Estate Walkabout in your area please let us know on **01 400 2650** or email: enquiries@oakleehousing.ie



MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
	1	2	3	4	5	6
7 May Bank Holiday	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			



GET IN TOUCH

Oaklee Housing
 132 James's Street
 Dublin D08 PK25
 enquiries@oakleehousing.ie

T: 01 400 2650
 oaklee.ie





**TACKLING
ANTI-SOCIAL
BEHAVIOUR
TOGETHER**

Tackling Anti-Social Behaviour Together

We take Anti-Social Behaviour (ASB) seriously; anti-social behaviour can have a negative effect on the quality of life of individuals and communities. ASB can include issues such as excessive noise or threatening behaviour. It is therefore important to report your concerns about ASB you are experiencing at an early stage, before a problem appears to get out of control. You can report ASB issues to the Oaklee Housing Services Centre on **01 400 2650** or email: enquiries@oakleehousing.ie

JUNE 2018

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
				1	2	3
4 June Bank Holiday	5	6	7	8	9	10
11	12	13	14	15	16	17 Father's Day
18	19	20	21 Longest Day	22	23	24
25	26	27	28	29	30	

**RESPECT
YOUR
NEIGHBOUR**

GET IN TOUCH

Oaklee Housing
132 James's Street
Dublin D08 PK25
enquiries@oakleehousing.ie

T: 01 400 2650
oaklee.ie





Ingredients

- 2 limes plus wedge to serve
- 1 tsp dried oregano
- 1 tsp ground cumin
- 1 tsp smoked paprika
- 1 tsp olive oil
- 2 garlic cloves (crushed or finely grated)
- 4 chicken breasts
- 3 mixed coloured peppers
- 1 red onion
- 2 ripe avocados
- 6 cherry tomatoes (halved)
- Tortillas
- Sour cream or yoghurt
- Chopped coriander

Barbecued Chicken Fajita Skewers (Makes 6 – 8 skewers)

- 1.** To make the marinade: juice both limes in a large bowl. Add the oregano, spices, olive oil, garlic and mix together. Dice the chicken, then stir it through the marinade and set aside.
- 2.** Prepare the vegetables. Deseed the peppers, halve the onion and cut them into chunks.
- 3.** To make your skewers: carefully thread alternate pieces of chicken, peppers and onion onto your skewers. When you've used up all the ingredients, set aside. The skewers can be made several hours ahead and chilled until ready to cook.
- 4.** Prepare the guacamole. Stone and peel the avocados, then tip into a bowl with the other ingredients. Mash everything together and tip into a serving dish.
- 5.** To cook the skewers: heat a barbecue or griddle pan. Cook the skewers for 10-12 mins, turning, until they are cooked all the way through. Serve the skewers on heated tortillas with the guacamole, soured cream, chopped coriander, lime wedges on the side and chilli sauce for those who like a touch of spice.
- 6.** Enjoy your healthy meal!



MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

SUNDAY

						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					



GET IN TOUCH

Oaklee Housing
132 James's Street
Dublin D08 PK25
enquiries@oakleehousing.ie

T: 01 400 2650
oaklee.ie





**Gerry Carberry,
Station Court, Wexford**

Gerry originally moved into Station Court as a private tenant a few years ago. With a complex medical background requiring carer support all-year-round, the move meant that Gerry was close to all local amenities to make life that little bit easier. With suggested rent increases by a private landlord, Gerry became extremely distressed. This ongoing pressure continued until a conversation with another tenant opened up a potential opportunity through Oaklee Housing. Oaklee Housing took over 14 properties at Station Court in 2017, which have been sub leased to tenants on social housing waiting lists. Gerry now has a secure tenancy for 19 years:

“There is a great sense of community here and we all look after one another. Station Court is like a gift from heaven after everything I’ve been through.”

AUGUST 2018

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
		1	2	3	4	5
6 August Bank Holiday	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

STAY UP TO DATE

@
oaklee.ie

GET IN TOUCH

Oaklee Housing
132 James's Street
Dublin D08 PK25
enquiries@oakleehousing.ie

T: 01 400 2650
oaklee.ie





**POWERING
Positive
Change**

oaklee.ie

Make small changes!

We understand that energy costs may be a concern for some of our tenants and we have taken various measures to ensure our homes are among the most energy efficient in the country. We can all make small changes to how we live to reduce energy costs and our impact on the environment. Visit our website:- www.oaklee.ie/energy to read tips and advice on how you can save energy and money.

SEPTEMBER 2018

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

**REDUCE
REUSE
RECYCLE!**

GET IN
TOUCH

Oaklee Housing
132 James's Street
Dublin D08 PK25
enquiries@oakleehousing.ie

T: 01 400 2650
oaklee.ie





Fire Safety

Your safety and the safety of your home is our main priority. Whilst we are committed to ensuring our homes are managed to the highest standards, fire safety is a shared responsibility.

- Test smoke alarms weekly
- Never remove your batteries, disconnect or cover your smoke alarm
- Smoke alarms are connected to a communal building fire alarm system which will be tested by Oaklee Housing and contractors

If you would like further information on fire safety in your home, please contact us on **01 400 2650** or email: enquiries@oakleehousing.ie

**OCTOBER
2018**

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28 Clocks go back
29 October Bank Holiday (ROI)	30	31 Halloween				

**STAY
FIRE
SAFE**

**GET IN
TOUCH**

Oaklee Housing
132 James's Street
Dublin D08 PK25
enquiries@oakleehousing.ie

T: 01 400 2650
oaklee.ie



A large graphic consisting of a thick purple circular border. Inside the circle is a white background filled with numerous overlapping circles of various colors (purple, orange, red, brown, yellow) and sizes. The text "TENANTS' FORUM" is centered in white, uppercase, sans-serif font.

**TENANTS'
FORUM**

An orange circular graphic containing the text "Your choice" and "Your Voice" in white, sans-serif font. A small decorative graphic of colored dots is positioned between the two lines of text.

Your choice
Your Voice

Tenant Involvement

We are committed to putting our customers at the heart of service delivery and we believe that by listening to and taking the views of our tenants on board, we can ensure that policies and services are more responsive to changing needs and aspirations.

We recognise that it is important to offer a range of involvement methods which are fit for purpose and appropriate to the needs of our tenants, providing the opportunity for you to get involved with us on whatever level best suits your lifestyle. You can view the different ways you can get involved on our website now www.oaklee.ie

NOVEMBER 2018

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30 St. Andrew's Day (Scotland)		

**PLAY
YOUR
PART!**

GET IN
TOUCH

Oaklee Housing
132 James's Street
Dublin D08 PK25
enquiries@oakleehousing.ie

T: 01 400 2650
oaklee.ie





WISHING YOU A MERRY

Christmas

& A PEACEFUL

New Year

FROM OAKLEE HOUSING
TENANTS' FORUM

DECEMBER 2018

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21 Shortest Day	22	23
24 Christmas Eve	25 Christmas Day	26 Boxing Day/St. Stephen's Day	27 Bank Holiday	28	29	30
31 New Year's Eve						

**MERRY
CHRISTMAS
& A HAPPY
NEW YEAR**

GET IN
TOUCH

Oaklee Housing
132 James's Street
Dublin D08 PK25
enquiries@oakleehousing.ie

T: 01 400 2650
oaklee.ie



USEFUL REPUBLIC OF IRELAND NUMBERS

UTILITY SERVICES

ESB

www.esb.ie
1850 372 757

Bord Gáis

www.bordgais.ie
1850 205 050

An Garda Síochána

www.garda.ie
999 or 112

ADVICE AGENCIES

Citizen's Information

www.citizensinformationboard.ie
0761 074 000

Equality Authority

www.ihrec.ie
1890 245 545

Age Action Ireland

www.ageaction.ie
014 756 989

Legal Aid Board

www.agelaidboard.ie
066 947 1000

Money Advice and Budgeting Service

www.mabs.ie
0761 072 000

LOCAL COUNTY COUNCILS

For contact information on local county councils visit

www.housing.gov.ie

OTHER PUBLIC ORGANISATIONS

Department of Community and Social Affairs

www.welfare.ie
1890 202 325

Irish Council for Social Housing

www.icsh.ie
016 618 334

Health Service Executive

www.hse.ie
1850 241 850

HOSPITALS

Cavan and Monaghan

Cavan Hospital

049 437 6000

Monaghan Treatment Room

047 38800

Kildare

Naas General Hospital

045 849 500

Clane General Hospital

045 982 300

Meath

Our Lady's Hospital

046 9078500

Dublin

Beaumont Hospital

018 093 000

Connolly Hospital,

Blanchardstown

01 646 5000

St James Hospital

014 103 000

St Joseph's Hospital

018 474 900

St Vincent's

012 214 000

Tallaght Hospital, Tallaght

01 414 2000

Offaly

Midland Regional Hospital

353 57 932 1501

Donegal

Letterkenny General Hospital

074 912 5888

Community Hospital, Carndonagh

074 937 4164

Shiel Hospital, Ballyshannon

071 985 1300

Louth

Louth Country Hospital

01507 600 100

Wicklow

Wicklow District Hospital

353 404 67108



GET IN TOUCH

Oaklee Housing

132 James's Street
Dublin D08 PK25
enquiries@oakleehousing.ie

T: 01 400 2650

oaklee.ie



oaklee.ie