## What you need to know

- During any interruption to your electricity supply your solar panels will stop working, which is a Health and Safety Requirement. This means that if you have a pre-pay electricity meter your solar panels will not work during any periods when you run out of credit.
- We would insist that you do not carry out any electrical work to your home and in the event that any electrical contractor is working in your home they should be advised that solar panels are present.
- Peroidically we will contact you to arrange a visit to your home when we will check your system is operating.
- If you believe your system is not working correctly you should contact your Property Services Officer or Oaklee Services Centre on 01 400 2650.

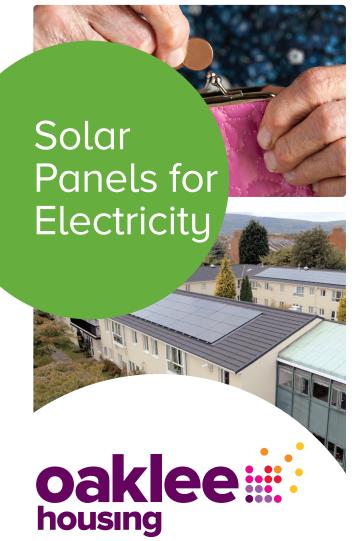


Oaklee Housing 132 James's Street Dublin D0W8 PK25 enquiries@oakleehousing.ie

T: 01 400 2650 oaklee.ie







Your home has been built recently to very high standards with solar panels fitted on the roof of your house to generate electricity.

These solar panels will run constantly and generate electricity when there is sunlight, without you needing to adjust any controls. The amount of electricity generated will vary from day to day and throughout the year, with more electricity being generated during spring and summer months.

We would ask you to notify your Property Services Officer or call Oaklee Services Centre on **01 400 2650** if you believe your system is not currently working or if it fails to work in the future.



## How your solar panels work

The solar panels on your roof convert sunlight to electricity. This electricity is automatically used in your home (eg. to run appliances, lighting and any electrical equipment) and replaces some of the electricity you would otherwise have to purchase from your electricity supplier. This system will therefore save you money.

As sunlight varies each day and throughout the year the solar panels will only ever contribute to your electricity use and you will still have electricity charges from your electricity supplier.

On occasions throughout the year more electricity may be generated than is required at that time in your home and during these periods electricity will be exported to the electricity grid.

In addition to the solar panels on your roof you will most likely have an inverter in your attic. Periodically an engineer may need to gain access to the inverter, this will be to service and maintain the system.

If you wish to find out more please contact **01 400 2650** 

Oaklee have installed these systems in your home and are responsible for maintaining these systems. Upon moving into your property you should have received information about the solar panels, please review this.

- Solar panels convert sunlight to electricity.
- An inverter ensures this electricity can be used in your home.
- Your home uses as much of the generated electricity as it can.
- Any surplus electricity is exported to the electricity grid.

## How can I find out more?

For further information please contact Oaklee at:

Oaklee Housing 132 James's Street Dublin D0W8 PK25 enquiries@oakleehousing.ie T: 01 400 2650 W: oaklee.ie